

SUMMARY OF DIRECTORATE RISKS

Note: There is no standalone risk register for **Corporate Services Directorate** as it is considered that the key directorate risks are reflected in the council's Strategic Risk Register. This reflects the type and nature of the services provided by this directorate to the corporate body.

Place Directorate, Risk Register (@ November 2014)

Description of risk	
1.	Insufficient re-skilling and apprenticeships created to meet the emerging needs of the future growth sectors of the City economy.
2.	Unable to deliver sustainable and resilient services for all against a backdrop of significant and ongoing budget savings.
3.	Health & Safety arrangements not actively monitored and lessons learned from incidents not properly applied.
4.	Insufficient progress on VIP Regeneration projects (City centre and estates) leading to reputational damage, lack of economic growth and/ or continuation of substandard Council housing in some areas.
5.	Delays or barriers to introducing HMO Licensing schemes maintaining continued poor housing conditions in parts of the private rented sector.
6.	Unable to fully deliver Waste Transformation Programme leading to future additional budget pressures and missed targets for recycling/landfill reduction.
7.	Not being able to identify financially sustainable models of operation for Museums, Art Galleries and Libraries leading to closure of facilities and services.
8.	Road maintenance backlog exceeds acceptable levels.
9.	Structural maintenance backlog leads to failure of strategic infrastructure.
10.	Ability to cope with congestion on the road network.

People Directorate, Risk Register 2014-15 (@ October 2014)

Description of risk	
1.	The resources available to the Directorate financially/capital assets/staffing are not adequate to provide minimum/current levels/future/statutory service levels.
2.	The processes in place to safeguard the sensitive and personal information that the Directorate holds regarding Clients/Residents does not meet legislative requirements and/or best practice guidance leading to misuse/data breaches/data loss and potential monetary fines from the Information Commissioners Office.
3.	The failure of services/design of services/errors in practice/inability to share information leads to the death or significant harm of an individual/individuals currently in receipt of Council support/eligible for support/resident of the City, under current legislation.
4.	The Providers that the People Directorate works with are unable to fulfil their contractual /framework/spot purchase obligations due to service failure/poor service design/errors in practice.
5.	The Directorate is unable to carry out day to day activities due to a major incident/service based incident/emergency situation that diverts staff and other resources.